



Introducing the Aboyne Medical Practice Patient Participation Group

We continue to read daily of the pressures on our NHS. This of course is not confined to A&E waiting times and treatment waiting lists but also reaches down to our GP practices. What is not always apparent to us in the patient community, is the funding and recruitment stresses faced in trying to provide an acceptable level of Primary Care. Rural practices have had to adapt to considerable changes in funding and management, most of which has been out with their direct control.

Given the challenges faced, we continue to be very fortunate in Aboyne and surrounding areas to have a dedicated team of health care professionals with a long-standing reputation of delivering a high level of Primary Care health services. The services provided, extend into Aboyne Hospital, Residential Care Homes and of course the wider community.

In common with many other medical practices, Aboyne Medical Practice has established a PATIENT PARTICIPATION GROUP (PPG). We are volunteers, all of whom are registered patients or staff at the Practice.

Our aim is to work together with the Practice to help the Practice better understand the needs of the registered patient community and deliver services in a way that meets those needs. We provide an easy and safe way for patients to share their thoughts, ideas and feedback with the Practice.

We are a friendly group of people of all ages who care passionately about the range and quality of primary care services available to the local community. We have regular meetings (normally quarterly) and these include both the Practice Manager and Practice Partners.

Our Aim

The aim of the PPG is to;

- Provide a channel for the transfer of information between the Practice and its registered patients.
- Provide a forum where patient concerns can be raised and addressed and where patient appreciation can be passed on.
- Support the aims of the Practice in the community.
- Communicate improvement ideas and suggestions from registered patients to the Practice.

Ideas, suggestions and feedback

We are keen to hear patient's ideas, suggestions and feedback. All comments received are discussed at our quarterly meetings. We obviously can't guarantee to run with every idea or

suggestion we receive, but we will actively discuss, consider and respond to any comments we receive.

If you have any feedback you're happy to share, or suggestions and ideas about how the Practice can enhance the services it provides, please email us at gram.aboynepatientparticipationgroup@nhs.scot

You can also follow us on Facebook here

<https://www.facebook.com/profile.php?id=61556645264991>

Get Involved

New members are most welcome. No previous experience is required but a common sense, positive, practical and people friendly approach is most welcome. Everyone is encouraged to speak up at meetings and offer their ideas, thoughts and opinions.

Whilst all interest in getting involved is welcome, we are particularly keen to hear from parents of young and school age children, who are currently under-represented within the PPG.

If you are currently a registered patient at Aboyne Medical Practice, are over 16 years of age and are interested in joining the PPG or just finding out more, please contact us on gram.aboynepatientparticipationgroup@nhs.scot

CONFIDENTIALITY. The Aboyne Patient Participation Group (PPG) will never have access to any clinical records or any other form of private patient information. Any information shared by the Medical Practice with the PPG is non-patient specific and will remain strictly confidential within the PPG. Members of the PPG are bound by the confidentiality terms as is defined in the PPG Constitution, a copy of which is available upon request.